



Product Return Policy

Thank you for shopping with Viliosh Aesthetics Clinic Online store. We strive to provide the best quality products and customer service. Please review our return policy below:

- 1. Non-Returnable Items:** We do not accept returns for any skincare products due to hygiene and safety reasons.
- 2. Eligibility for Refunds:** If the item you ordered is out of stock, we will notify you immediately and offer you two options: an increased wait time of up to 3 business days for the product to be shipped from our clinic, or a full refund.
- 3. Prescription:** Some skincare products are only available after a free consultation with our doctor, as they require a prescription.
- 4. Shipping Information:** Once your order is shipped, we will provide you with tracking information. Please note that we are not responsible for any damage incurred during delivery or if the product does not reach its final destination. Our products can only be shipped within Ireland. If you require an official VAT invoice, please email us at info@vilioshaesthetics.ie with your order reference number.
- 5. Exceptions and Special Circumstances:** For missing items or incomplete orders, please contact us immediately.
- 6. Contact Us:** For more details on our products or if you have any questions, please contact us at **(053) 910 0028** or email us at info@vilioshaesthetics.ie.

We appreciate your understanding and support.

Viliosh Aesthetics Clinic Wexford